

CONSIGNMENT INSTRUCTIONS:

The key to successful consignment is to carefully follow the appointment schedule and all consignment terms and conditions, including the preparation instructions below.

PREPARATION INSTRUCTIONS

It is the consignor's responsibility to sort, inspect, and count all items before the appointment. Appointments are limited to 40 pieces (sets, same brand-same size are considered a single piece if placed together).

All clothing must be FRESHLY LAUNDERED AND IRONED! Please carefully inspect all items for damage. The Kids Echo will not accept any items with stains, tears, pulls, pilling, damage to zippers or buttons or clothing that is aged or out of style. Remember to check under arms for holes, check pockets, check sleeves and hems for damage. In addition, please snap all snaps, zip all zippers and button all buttons to be sure that items are in proper working condition. **The ironing process is where most imperfections are found, so please do not skip this step!** All footwear must be in very good condition. Shoes, including laces should be washed. White rubber toes and soles should be cleaned (magic eraser works very well) and footbeds should be free of any toe marks or prints.

It is the consignor's responsibility to contact us (call, email, stop in) at the end of the day (of your appointment) to see if there are defective items that we could not take. Items with defects (tears, stains, holes, pilling, excessive wear) that are not accepted must be picked up by the consignor withing 3 business days or the items will become property of the Kids Echo and may be donated or disposed of. If you have carefully checked all items prior to your appointment, there should not be any damaged items to return.

ALL CLOTHING MUST BE FRESHLY LAUNDERED AND IRONED! Do not fold or hang clothing. If possible, lay ironed items flat and place in tote or box, which will be returned to you at your appointment. For larger items that do not fit in tote unfolded, please simply fold across the middle just once and lay in tote or box.

TO SCHEDULE YOUR CONSIGNMENT APPOINTMENT

The Kids Echo accepts clothing by appointment only based on season: Spring/Summer, Fall and Winter. Appointments are limited to 40 pieces per appointment and based on available space and inventory totals by size. All items must be in Very Good condition or better and carefully checked for damage. All items must be freshly laundered AND IRONED! Any items that are damaged or not laundered will not be accepted for consignment. Items that require ironing will be charged an ironing fee (up to \$.50 per item) and deducted from the consignor portion of the sale (consignor credits).

APPOINTMENTS FOR SPRING/SUMMER CLOTHING - JANUARY 1st Each Year.

The Kids Echo will begin booking appointments for Spring/Summer clothing items on January 1st each year and will continue to book daily appointments for the season through the end of May, as available. Appointment for Spring/Summer can be booked online beginning January 1st at www.kidsecho.net.

APPOINTMENTS FOR FALL CLOTHING - JUNE 1st Each Year.

The Kids Echo will begin booking appointments for Fall clothing items on June 1st each year and will continue to book daily appointments for the season through the end of August, as available. Appointment for Fall can be booked online beginning June 1st at www.kidsecho.net.

APPOINTMENTS FOR WINTER CLOTHING - SEPTEMBER 1st Each Year.

The Kids Echo will begin booking appointments for Winter clothing items on September 1st each year and will continue to book daily appointments for the season through the end of December, as available. Appointment for Winter can be booked online beginning January 1st at www.kidsecho.net.

APPOINTMENTS FOR TOYS & BABY GEAR OR ACCESSORIES -As needed.

The Kids Echo accepts appointments for toys, baby gear, baby accessories and other non-clothing items on an as-needed and space-permitting basis. Appointment are limited, so place call or stop by to set up and appointment. We strongly recommend that you provide a list of your items in advance via our social channels or email at kidsecho@verizon.net.

508.947.4114 | www.kidsecho.net | 166 County Street, Lakeville MA 02347 | kidsecho@verizon.net



IMPORTANT DATES:

Schedule your appointments for Consignment at www.kidsecho.net

Spring/Summer: January 1 | Fall: June 1 | Winter: September 1

ACCEPTABLE CLOTHING BY SEASON

When you bring your items in, we will select what we think our customers will buy based on season. We may decline some of your items. Please don't take this personally as we consider many variables in determining what we can accept. To help avoid returns, please be sure items are FRESHLY LAUNDERED and IRONED. The ironing process is where you will find any defects, so please do not miss this step.

- SPRING/ SUMMER CLOTHING ITEMS: Acceptable clothing for Spring/Summer includes items worn from April through August. This includes (but is not limited to) Easter outfits, Light Weight Jackets, Windbreakers, Raincoats & Rain Boots, Light Weight Dresses, Sun Dresses, Summer Holiday items, Short Sleeve tees, tank tops, Jeans, Shorts, Skirts, Capris, Light Weight Hoodies, Swim Suits, Water Shoes, Coverups, Sandals, Sneakers, Flats, Light Weight PJs. Consider Seasonal Colors & designs like bunnies, beach prints, sun prints, pastels and summer brights along with Spring/Summer holidays: Easter, Memorial Day, 4th of July.
 - We will **not** accept any fall/winter holiday items, Fleece Sweatshirts, Heavy Knit sweaters, Boots or Booties, Fleece Pis, Fleece Jackets or other items with fall (leaves) or winter (snowflake) prints.
- **FALL CLOTHING ITEMS**: Acceptable clothing for Fall includes items worn from September through Thanksgiving. This includes (but is not limited to) Back to School Clothing, Fall weight dresses, sweaters, short sleeve and long sleeve tops, Turtlenecks, Thermals, Hoodies, Jeans, Corduroys, Skirts, Flannels, Fleece Jackets, Fall weight jackets, Cotton or Fleece Pjs, Boots, Sneakers, Flats. Consider Seasonal Colors and designs like leaves and pumpkins along with fall Holidays: Halloween and Thanksgiving.
 - We will **not** accept heavy winter gear for fall. While jackets are okay, we do not take heavy snow gear like snow suits, snow pants, Puffer jackets, Snow Boots or any Christmas items.
- **WINTER CLOTHING ITEMS**: Acceptable clothing for Winter includes items worn from December to March. This includes most of the fall items like Jeans, Corduroys, Sweatshirts, Flannels, Fleece Layering, Thermals, turtlenecks, fleece Pjs, Velvet Dresses and Holiday Dresses, but also includes all heavy snow gear like snow suits, ski pants, winter boots, gloves, mittens, scarves. Consider Seasonal Colors and designs like Santa, Pine Trees, Snow Flakes, Red and Green Plaids along with winter Holidays: Christmas, Hanukkah, New Year.

Please note that we do not accept:

- Personalized Clothing clothing specific to your child: your child's sports team tees and sweatshirts, school tees and club, clothing with your child's name, vacation spots or places visited, etc.
- Clothing with tags cut or torn out. We need to have sizing information and details of the item to price correctly.

Please call with any questions, we are happy to guide you through the process!



CONSIGNMENT TERMS AND CONDITIONS:

- 1. The Kids Echo accepts only quality items for children accessories, toys, games, gear and clothing (newborn to teen).
- 2. All consignment items must be in new or like-new condition.
 - Clothing: All clothing items must be free of imperfections, such as rips, tears, pulls or pills. All clothing and clothing accessories must be freshly laundered and ironed and free from smoke, stains, or pet hair. Cleaning fees (up to \$0.50 per item) and/or ironing fees (up to \$0.50 per item) may be applied to any item that is not ready for the sales floor. To avoid these fees, please be sure to press/iron all clothing items paying special attention to the sleeves and collars on dress shirts and pockets on pants and shorts. Be sure that all footwear (including laces) has been washed and any white toe or edges have been cleaned (Magic Eraser works very well). Please double check all Pis for pilling or excessive wear.
 - Non-clothing items: All toys, accessories, and baby gear must be in good, working condition with no missing items or pieces. New batteries must be included in any battery-operated item being submitted for consignment or a battery fee (up to \$2.00) may be charged. All items must be cleaned and disinfected or a cleaning fee (up to \$2.00 per item) may be charged. All baby equipment and gear will be checked for recalls prior to being released for sale. Any items with recalls or items that cannot be validated as safe for use must be picked up within 5 business days (of notification date). If the item is not picked up within 5 business days, the item will be disposed of and the consignor may be assessed a disposal fee (up to \$5.00) may be charged.
- 3. Items for consignment are taken by appointment only and priced at the discretion of the Kids Echo. **It is important to check all items for any imperfections prior to your appointment.** Most imperfections (stains, spots, holes, tears, missing buttons) are found during the ironing process, so please be sure the iron your items. We expect that you have gone through and inspected your items, thus ensuring that all items will be accepted. It is the consignor's responsibility to check in at the end of the day (of your appointment) to see if there are defective items to be returned. Items with defects (tears, stains, holes, pilling, excessive wear) that are not accepted must be picked up by the consignor withing 3 business days or the items will become property of the Kids Echo and may be donated or disposed of. Any item accepted for consignment but found to have a defect after being placed on the sales floor will be immediately removed and automatically donated or disposed of.
- 4. All clothing is consigned on a 60% (store) /40% (consignor) basis. All toys, accessories, and gear are consigned on a 50/50 basis, after any fees (if applicable) are deducted.
- 5. Consignor credits may be used immediately and at any time for store purchase. There is no charge for using consignor credits. Requests for payment via check will be disbursed and ready for pickup within 5 business days. There is a \$1.00 charge for any payment requested via check, which will be deducted from the consignor credits. If payment is requested via mail, additional time and a postage fee will be deducted from the consignor credits. No claims for payment on consigned items may be made after one (1) year from date of consignment.



166 County Street Lakeville, MA 02347 508.947.4114

- 6. Items may be reduced for clearance at the discretion of the Kids Echo at any time.
- 7. It is the responsibility of the consignor to return to the store and collect any items that have not been sold, if the consignor desires such items be returned. The consignor must remove any items from the sales floor and present them at the counter for tag removal. Any items not claimed or sold by the end of the consignment period will become property of the Kids Echo and may be donated or disposed of.
- 8. Clothing Consignment Period: Clothing and clothing accessories are consigned by season. There are two seasons for consigning clothing: Spring/Sumer Season and Fall/Winter Season. It is the responsibility of the consignor to remove any clothing or seasonally consigned item from the sales floor before the season end \$1 Sale. We strongly recommend pickup of unsold items PRIOR TO the start of the end of season sale. The Deadline for picking up unsold items, however is PRIOR To the \$1 sale. Items will not be available for pickup during or after the \$1 Sale. All unsold items that are not picked up prior to the \$1 Sale become property of the Kids Echo and may be donated or disposed of. Specific sale dates are listed in store and online at least one month prior to the sale. Note: The fall/winter clearance sale occurs in March and the spring/summer clearance sale occurs in August. Check our social channels or call the store for specific sale dates each season.
- 9. Non-Clothing Consignment Period: All non-clothing consignment items, such as toys, furniture, baby gear and accessories, other miscellaneous goods or non-seasonal clothing items such as dancewear, sports items, specialty dresses or suits, are consigned on a six (6) month basis. It is the responsibility of the consignor to return to the store and collect any unsold items within three (3) business days after the end of the consignment period or the items will become property of the Kids Echo and may be donated or disposed of.
- 10. This is a public place where customers are able to handle your items. We will do our best to safeguard them, however accidents and theft can happen. The Kids Echo is not responsible for damage or loss caused by (but not limited to) theft, fire, flood or other accidental damages.
- 11. The Kids Echo reserves the right to modify or change the consignment instructions and terms and conditions at any time without prior notice. Consignment Terms and Conditions are available online and instore. Copies may also be obtained upon request at the store.